1. Q: A medication refusal is considered a Medication Error?

A: False

1. Q: Unplanned involvement of law enforcement is considered a reportable incident.

A: True

1. Q: Providers are responsible to report the incident to the member’s Lakeland Care IDT staff, no later than one (1) business day after the incident was discovered?

A: True

1. Q: When a member is assisted to the floor, or rolls off a low bed onto a mat, it is not considered a fall.

A: False

1. Q: A Violation of Rights, includes deliberately keeping a member socially isolated and withholding member’s access to their belongings.

A: True

1. Q: Which answer contains all the Providers’ responsibilities in responding to incidents?
2. Determine root cause, assess risk of incident occurring again, provide/develop interventions to mitigate risk for member.
3. Investigate the incident, determine the root cause, assess risk of incident occurring again, provide/develop interventions to mitigate risk for member.
4. Investigate the incident, determine who was at fault, assess risk of incident occurring again, provide/develop interventions to mitigate risk for member.

A: b

1. Q: What is the definition of a Missing Person?
2. Any instance when a member visually and physically wanders away or leaves a home or a community setting for more than 24 hours without prior arrangement or permission.
3. Any instance when a member visually and physically wanders away or leaves a home or community setting for any length of time without prior arrangement or permission.
4. Any instance when a member visually and physically wanders away or leaves a home or community setting for more than 8 hours without prior arrangement or permission.

A: b