

Attachment 3: Member Use of Personal Resources

**Member Use of Personal Resources**

Lakeland Care Inc (LCI) is responsible for services and items in the Family Care benefit package that are necessary to support the member's individual long term care outcomes. LCI and its providers are strictly prohibited from billing members for such services/items. Any use of personal resources for services/items within the Family Care benefit package must be wholly voluntary on the part of the member.

For circumstances where the member is choosing to use their personal funds for a service/item in the Family Care benefit package, LCI must assure that the member has been educated on their rights and that the purchase is wholly voluntary. To verify that member rights education is complete and alert the provider that LCI is aware of the member's desire to use their personal resources, a form is faxed to the provider that identifies the service or item for which the member is choosing to use personal resources.